ERAH SOCIETY TEAHOUSE

WELCOME TIPS & SUPPORT FOR NAVIGATING THE TEAHOUSE

CONTENTS

3

TEAHOUSE PASSES & REGISTERING FOR EVENTS

7

ACCESSING REPLAYS

10

REPLAY OPTIONS. CAPTIONS,

SEARCHING & AUDIO ONLY

13

CANCELLING YOUR ACCOUNT

14

THE APP & CONTACT



ERAHSOCIETY.COM



TEAHOUSE PASSES

At The Teahouse we've designed 2 different passes that each serve a specific function.

Read on for the details of each one. What you'll receive access to, for how long & how you can get the most out of your Pass.

SEASONAL PASS

As a Seasonal Pass holder that's choosing to stay a while, you have access to The Teahouse for 6 months as well as:

- Attend any live event
- Unlimited Streaming of workshops, classes & discourses in the Library
- Monthly Business Check Ins
- Private Community Support
- Exclusive Resources & Discounts

PRICING

\$320/one time or Split Payment of \$160 If you joined at a different price point, your current plan is not affected until your current pass expires. Your Seasonal Pass does not automatically renew & is non transferrable.

DROP IN PASS

As a Drop In Pass holder, this pass allows you to get a taste of The Teahouse and curate your own experience through topic & theme specific Roadmaps. Each Drop In Pass has its own access time.

- Topic & Theme specific Roadmaps for targeted tension points.
- Limited Access time which is detailed within each Roadmap.

PRICING

Drop In Passes start at \$68/one time Your Drop In Pass is non transferrable.

REGISTERING FOR EVENTS

All events are always posted on the <u>Calendar</u> and our platform provides an intuitive navigation.

Choose the event you're interested in and register. Then head to your **<u>Profile Settings</u>** and toggle how you'd like to be notified of when events start.

Registering for events is only available for Seasonal Pass holders.

ACCESSING REPLAYS



ACCESSING REPLAYS

If you're a **Seasonal Teahouse Pass Member**, you'll have access to the workshops for as long as you're a member.

How to access the Replay:

- 1.Log in to your Account
- 2. Click Dashboard
- 3. Click your Product

Alternate Method:

Simultaneously, you can get to the replay by clicking 'Calendar' & choosing the event. However, after 7 days the replay won't appear on the event's page anymore.



REPLAY OPTIONS

REPLAY OPTIONS

If you're a **Seasonal Teahouse Pass Holder**, you'll have access to both video & audio only versions of workshops, classes & conversations. You can also search videos in your 'Dashboard' by key words.

If you're a **Drop In Pass Holder**, each Roadmap will clearly outline the access length time.

CAPTIONS

CAPTIONS - We do our best to include **captions**, both in live workshops & replays. However when the video doesn't automatically capture them, a transcript will be uploaded as a PDF with the replays when available.



AUDIO ONLY & SEARCHING



AUDIO ONLY - Many of the workshops, q&as and conversations are available with an Audio Only option. Click the 'Playlists' tab to find the Audio Only Playlist.

Q Search								
All types	Instructor	\$ Style of Class	•	Focus	\$ Length of Time \$	Months	\$ Year	¢

SEARCH BAR - If you need to find a video but can't remember the title or name, type in key words or use the drop down function to locate the video or audio you're looking for.

CANCELLING ACCOUNT

If you are on a Legacy Plan, you can cancel your account anytime. If you are not on a Legacy Plan & would like to cancel your account, know that once your payment plan is complete & your Pass expires, it will not auto renew so there is nothing you need to do.

After logging in, click on settings".	your name on	the top r	ight corner	then s	elect "My	/	
Dashboard Shop Calendar Co	mmunity			80	My settings My profile	SD Sarah A	
					My favorites		
Scroll down and click on	Cancel next tl	ne subsci	ription you'd	d like to	My studios o cancel.		
Subscriptions		Update payment info 📰 🛛 View past purchases 🖺					
Product	Purchase date	Product price	Last paid amount	Renewal			
You're Awesome Membership active Kundalini Training	Feb 6, 2023 8:33 AM	\$64.00	\$64.00	Mar 6, 20 active	23 8:33 AM	Cancel	

For Legacy Pass Holders, Confirm your cancellation by hitting 'Cancel Subscription'. If you are on a Paypal plan, you will be prompted to log in to your Paypal account to cancel there as well.

THEAPP



To make accessing The Teahouse easier, here are steps, both on iOS & Android for setting The Teahouse as an app. With one tap you'll be able to get to the page of your choosing.

FOR iOS

Instructions for iOS Devices below. Safari Only.

1.Go to the <u>Home page</u>, or whichever page you'd like to automatically open up when you open the app. Click the arrow.



2. Scroll down & click 'Add to Home Screen'



FOR iOS

3. Click 'Add'



4. The Teahouse App is now on your phone's Home Screen. Add it to any folder you'd like.



FOR ANDROID

Instructions for Android devices below. Google Chrome only.

1.Go to the <u>Home page</u>, or whichever page you'd like to automatically open up when you open the app. **A pop-up** at the bottom of the screen should appear.



2. A pop-up will appear asking to Install the app, click 'Install.'





ERAHSOCIETY.COM

Any other questions? <u>hi@erahsociety.com</u>

'care for your energy first'

